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General Rates (VAT included)

International Services

Mispari (per month)	₪ 20,00
Change of International carrier	FREE
Restriction to international carriers other than Annatel	FREE
Restriction of Data roaming	FREE

General Services

Modification of your services access form	FREE
Subscription and cancellation of services through the website	FREE
Cancellation	FREE
US number Port Out	49,90 shekels
Freeze (Temporary suspension, incoming calls only, no limitations) (per month)	₪ 20,00
Temporary suspension (30 to 90 days, once per year, fully suspended)	FREE
Change of phone number	₪ 59,90
Standard shipping	₪ 50,00
Express shipping	₪ 80,00
Sim card replacement	₪ 49,90
Change of plan, once per 6 months period	FREE
Change of plan, from the second time per 6 months period	Vary by plan

Financial Services

Paper invoice	₪ 29,90
Change of account holder	₪ 59,90
Change of billing date	₪ 59,90
Charge another credit card instead	₪ 59,90
Direct debit from bank account - Hora'at Keva - Set Up	₪ 59,90
Collections fee	₪ 59,90
Collections fee (second attempt)	₪ 199,90

Adding additional data for one-time use (in Israel)

For Package « Starter »

500 MB	₪ 10,00

For Packages « Starter » and « Original »

1 GB (30 days)	₪ 10,00
5 GB (30 days)	₪ 20,00
10 GB (30 days)	₪ 30,00

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ROAMING PACKAGES (USA ONLY)

Data Package

Amount	Price
1GB (30 days)	₪ 49,90
5GB (30 days)	₪ 99,90
15GB (30 days)	₪ 199,90

Once the data allottment has been used to the maximum, access to the internet will be automatically blocked.
In order to continue the use of data roaming you will require a new data package.

Talk-Time

Time	Price
1 hour (30 days)	₪ 29,90
3 hours (30 days)	₪ 79,90
5 hours (30 days)	₪ 99,90
10 hours (30 days)	₪ 179,90

«While roaming, incoming and outgoing calls are counted in the same way. The billing unit is by minute. Any unit started is entirely due. Example: An outgoing or incoming call of 1 minute and 12 seconds is equivalent to 2 units/minutes of credit.»

ROAMING PACKAGES - 59 COUNTRIES

Data Package

Amount	56 Countries
1GB (30 days)	₪ 99,90
5GB (30 days)	₪ 199,90
10GB (30 days)	₪ 279,90

Once the data allottment has been used to the maximum, access to the internet will be automatically blocked. In order to continue the use of data roaming you will require a new data package.

Talk-Time

Time	56 Countries
1 hour	₪ 49,90
3 hours	₪ 129,90
5 hours	₪ 199,90

«While roaming, incoming and outgoing calls are counted in the same way. The billing unit is by minute. Any unit started
s entirely due. Example: An outgoing or incoming call of 1 minute and 12 seconds is equivalent to 2 units/minutes of credit.»

List of the countries includes in the roaming packages :

Argentina, Australia, Austria, Bahrain, Belgium, Brazil, Bulgaria, Canada, Chile, China, Colombia, Croatia, Cyprus, Czech Republic, Denmark, England, Estonia, Finland, France, Georgia, Germany, Greece, Hong Kong, Hungary, India, Ireland, Italy, Japan, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Morocco, Mexico, Netherlands, New Zealand, Norway, Peru, Philippines, Poland, Portugal, Romania, Russia, Singapore, Slovakia, Slovenia, South Africa, Spain, Sweden, Switzerland, Thailand, Taiwan, Turkey, Ukraine, United Arab Emirates, United States, Uruguay, Vatican.

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RATES FOR SPECIAL DESTINATION CALLS

Name of Service	Rate
1-700 numbers	Normal call
1-800 and 1-801 numbers	FREE
Annatel Customer Service number(*0555)	FREE
Voicemail (123, *151)	Normal call
Information numbers (144, 1344)	Normal call + 2,20 shekels per call
Emergency Services (available even without network or SIM card) (100,101,102,103,104, 105, 110, 112, 118)	FREE
Number with * prefix	Normal call
Municipal Services (106, 107, 108)	Normal call
Remote voting (1200)	Normal call + connection fees
Assistance and emergency services (1201, 1207, 1220)	FREE
Public polls (1200, 1212)	Normal call + connection fees
Service d'urgence Zaka (1223)	Appel normal
Routeur d'appels Bezeq (1599)	Normal call + connection fees
Services d'urgence des hopitaux (1255)	FREE
Israel Post (171)	Normal call + cost of telegram
Adult services on alternate networks (1919-50,52,57)	"Normal call + supplement as indicated at the beginning of the call
Special content services (1-900)	Normal call + up to 0.5 shekels per minute and up to 30 shekel per call
Special content services (1-901)	Normal call + surcharge as indicated at the beginning of the call and up to 30 shekel per call
Special content services (1-902)	Normal call + surcharge as indicated at the beginning of the call and up to 100 shekel per call
International operator access service (1-809)	FREE
Palestinian telephone networks (Paltel 04-2, 09-2, 02-2, 08-2; Jawal 059; Watania 056)	Blocked

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INTERNATIONAL CALLS FROM ISRAEL

Destination		Per minute
Afghanistan		1.75
Afghanistan Mobile		2.50
Albania		2.00
Albania Mobile		5.00
Algeria		0.80
Algeria Mobile		9.50
American Samoa	*	2.50
Andorra		0.50
Andorra Mobile		2.50
Angola		0.80
Angola Mobile		2.50
Anguilla		2.50
Anguilla Mobile		3.00
Antarctica Aus		9.50
Antigua And Barbuda		3.50
Antigua And Barbuda Mobile		3.50
Argentina		1.25
Argentina Mobile		1.75
Armenia		3.00
Armenia Mobile		3.00
Aruba		1.25
Aruba Mobile		2.50
Ascension		9.50
Australia		0.50
Australia Mobile		0.50
Austria		0.50
Austria Mobile		0.50
Azerbaijan		2.50
Azerbaijan Mobile		4.00
Bahamas		2.50
Bahamas Mobile		2.50
Bahrain		1.50
Bahrain Mobile		1.50
Bangladesh		0.50
Barbados		2.50
Barbados Mobile		3.00
Belarus		4.50
Belarus Mobile		4.50
Belgium		0.50
Belgium Mobile		1.50
Belize		3.00
Belize Mobile		3.00

Destination		Per minute
Bengladesh Mobile		0.50
Benin		3.50
Benin Mobile		4.50
Bermuda		0.80
Bermuda Mobile		0.80
Bolivia		2.50
Bolivia Mobile		2.50
Bosnia		1.75
Bosnia Mobile		4.50
Botswana		2.00
Botswana Mobile		3.00
Brazil		0.50
Brazil Mobile		0.50
Brunei		0.50
Brunei Mobile		0.50
Bulgaria		0.50
Bulgaria Mobile		0.50
Burkina Faso		4.50
Burkina Faso Mobile		4.50
Burundi		6.50
Burundi Mobile		7.00
Cambodia		0.80
Cambodia Maritime		0.80
Cambodia Mobile		0.80
Cameroon		1.50
Cameroon Mobile		4.50
Canada		1.25
Cape Verde Island		1.75
Cape Verde Island Mobile		3.50
Cape Verde Mobile		3.00
Cayman Islands		2.50
Cayman Islands Mobile		2.50
Central African Rep		4.50
Central African Rep Mobile		7.00
Chad		6.50
Chad Mobile		6.50
Chile		1.25
Chile Mobile		0.50
China		1.50
China Mobile		1.50
Cocos and Christmas Islands		0.50
Colombia		0.50

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INTERNATIONAL CALLS FROM ISRAEL

Destination		Per minute
Colombia Mobile		0.50
Comoros		6.50
Comoros Mobile		6.00
Congo		6.50
Congo Dem Rep Mobile		6.00
Congo Mobile		7.00
Cook Islands	*	9.50
Costa Rica		0.80
Costa Rica Mobile		1.25
Croatia		0.50
Croatia Mobile		0.50
Cuba		8.00
Cuba Mobile		8.00
Cyprus		0.80
Cyprus Mobile		0.80
Czech Republic		0.50
Czech Republic Mobile		0.50
Denmark		0.50
Denmark Mobile		0.50
Diego Garcia		9.50
Diego Garcia Mobile		9.50
Djibouti		4.00
Djibouti Mobile		4.00
Dominica		3.00
Dominica Mobile		3.00
Dominican Republic		0.50
Dominican Republic Mobile		1.25
East Timor		3.00
East Timor Mobile		3.00
Ecuador		1.75
Ecuador Mobile		3.00
Egypt		1.50
Egypt Mobile		1.50
El Salvador		2.50
El Salvador Mobile		2.50
Ellipso		9.50
Equatorial Guinea		5.50
Equatorial Guinea Mobile		5.50
Eritrea		3.00
Eritrea Mobile		2.50
Estonia		0.50
Estonia Mobile		0.50
Ethiopia		3.00

Destination		Per minute
Ethiopia Mobile		3.00
Falkland Islands		9.50
Faroe Islands		0.50
Faroe Islands Mobile		0.50
Fiji	*	3.50
Fiji Mobile	*	3.50
Finland		0.80
Finland Mobile		0.50
France		0.50
France Mobile		0.50
French Guiana		0.50
French Guiana Mobile		1.25
French Polynesia	*	3.00
French Polynesia Mobile	*	3.00
Gabon		5.00
Gabon Mobile		5.00
Gambia		5.50
Gambia Mobile		5.50
Georgia		3.50
Georgia Mobile		3.50
Germany		0.50
Germany Mobile		3.00
Ghana		3.50
Ghana Mobile		4.00
Gibraltar		7.50
Gibraltar Mobile		1.75
Greece		0.50
Greece Mobile		0.50
Greenland		0.80
Greenland Mobile		0.80
Grenada		3.00
Grenada Mobile		3.00
Guadeloupe		1.25
Guadeloupe Mobile		1.25
Guam		0.50
Guatemala		1.75
Guatemala Mobile		1.75
Guinea		8.50
Guinea Mobile		6.50
Guyana		3.00
Guyana Mobile		3.50
Haiti	*	4.50
Haiti Mobile	*	4.00

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INTERNATIONAL CALLS FROM ISRAEL

Destination		Per minute
Haitio Mobile	*	3.50
Honduras		1.50
Honduras Mobile		2.50
Hong Kong		0.50
Hong Kong Mobile		0.50
Hungary		0.50
Hungary Mobile		0.50
Iceland		0.50
Iceland Mobile		0.50
India		0.50
India Mobile		0.50
Indonesia		0.50
Indonesia Mobile		0.50
International Networks		9.50
International Premium	*	9.50
Iran		2.00
Iran Mobile		1.75
Iraq		1.75
Iraq Mobile		2.50
Ireland		0.50
Ireland Mobile		0.50
Iridium		9.50
Israel		0.50
Israel Mobile		0.50
Italy		0.50
Italy Mobile		1.25
Ivory Coast		4.50
Ivory Coast Mobile		5.00
Jamaica		3.00
Jamaica Mobile		3.00
Japan		0.50
Japan IP Phone		0.50
Japan Mobile		0.50
Jordan		2.00
Jordan Mobile		2.50
Kazakhstan		0.50
Kazakhstan Mobile		2.50
Kenya		2.50
Kenya Mobile		3.50
Kiribati	*	9.50
Korea North		6.00
Korea South		0.50
Korea South Mobile		0.50

Destination		Per minute
Kosovo		6.00
Kosovo Mobile		6.50
Kuwait		0.80
Kuwait Mobile		0.80
Kyrgyzstan		2.50
Kyrgyzstan Mobile		2.50
Laos		1.25
Laos Mobile		1.25
Latvia		0.50
Latvia Mobile		0.50
Lebanon		1.25
Lebanon Mobile		2.00
Lesotho	*	5.00
Lesotho Mobile	*	5.50
Liberia		5.50
Liberia Mobile		5.50
Libya		3.50
Libya Mobile		3.50
Liechtenstein		0.80
Liechtenstein Mobile		0.80
Lithuania		0.50
Lithuania Mobile		0.50
Luxembourg		0.50
Luxembourg Mobile		0.50
Macao		1.25
Macao Mobile		1.25
Macedonia		2.00
Macedonia Mobile		4.50
Madagascar		7.00
Madagascar Mobile		7.50
Mai Mobile		4.50
Malawi		5.00
Malawi Mobile		5.50
Malaysia		0.50
Malaysia Mobile		0.50
Maldives	*	9.50
Maldives Mobile	*	9.50
Mali		3.00
Mali Mobile		4.50
Malta		0.50
Malta Mobile		0.50
Marshall Islands		3.00
Martinique		1.25

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INTERNATIONAL CALLS FROM ISRAEL

Destination		Per minute
Martinique Mobile		1.50
Mauritania		7.50
Mauritania Mobile		7.50
Mauritius		1.75
Mauritius Mobile		1.25
Mayotte		0.50
Mayotte Mobile		1.25
MCP Network		9.50
Mexico	*	0.50
Mexico Mobile	*	0.50
Micronesia		6.50
Moldova		4.00
Moldova Mobile		4.00
Monaco		3.50
Monaco Kosovo Mobile		5.50
Monaco Mobile		3.50
Mongolia		0.50
Mongolia Mobile		0.50
Montenegro		4.50
Montenegro Mobile		4.50
Montserrat		4.00
Montserrat Mobile		3.50
Morocco		0.50
Morocco Mobile		3.50
Morrocoa Mobile		5.50
Mozambique		3.50
Mozambique Mobile		3.50
Myanmar		3.00
Myanmar Mobile		3.00
Namibia		1.25
Namibia Mobile		1.25
Nauru	*	9.50
Nepal		1.75
Nepal Mobile		2.00
Netherlands		0.50
Netherlands Antilles		1.75
Netherlands Antilles Bonaire		1.75
Netherlands Antilles Mobile		1.75
Netherlands Antilles Saint Maarten		1.50
Netherlands Mobile		0.50
New Caledonia	*	3.50
New Caledonia Mobile	*	3.50
New Zealand		0.50

Destination		Per minute
New Zealand Mobile		0.50
Nicaragua		3.50
Nicaragua Mobile		3.50
Niger		4.50
Niger Mobile		4.50
Nigeria		1.25
Nigeria Mobile		1.25
Niue	*	9.50
Norfolk Island		9.50
North Cyprus		0.50
Northern Mariana Is		0.50
Norway		0.50
Norway Mobile		0.50
Oman		1.50
Oman Mobile		3.00
Oration Special		9.50
Pakistan		0.80
Pakistan Mobile		0.80
Palau		3.50
Palestine Authority		2.50
Palestine Authority Mobile		2.50
Panama		0.50
Panama Mobile		1.50
Papua New Guinea	*	9.50
Papua New Guinea Mobile	*	9.50
Paraguay		0.50
Paraguay Asuncion		0.50
Paraguay Mobile		1.25
Peru		0.50
Peru Mobile		0.50
Philippines		1.50
Philippines Mobile		1.50
Poland		0.50
Poland Mobile		0.50
Portugal		0.50
Portugal Mobile		0.50
Puerto Rico		0.50
Qatar		2.00
Qatar Mobile		2.50
Reunion		1.25
Reunion Mobile		1.25
Romania		0.50
Romania Mobile		0.50

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INTERNATIONAL CALLS FROM ISRAEL

Destination		Per minute
Russia		0.80
Russia Abkhazia		3.00
Russia Mobile		3.00
Rwanda		3.50
Rwanda Mobile		3.50
Saint Helena		9.50
Saint Kitts And Nevis		3.00
Saint Kitts And Nevis Mobile		3.00
Saint Lucia		3.00
Saint Lucia Mobile		3.00
Saint Maarten		1.25
Saint Pierre And Miq		5.50
Saint Pierre And Miq Mobile		3.50
Saint Vincent		3.00
Saint Vincent Mobile		3.00
Samoa West	*	9.50
Samoa West Mobile	*	9.50
San Marino		0.50
San Marino Mobile		2.50
Sao Tome And Principe		9.50
Sao Tome And Principe Mobile		9.50
Saudi Arabia		1.25
Saudi Arabia Mobile		1.50
Senegal		5.00
Senegal Mobile		5.00
Serbia		5.00
Serbia Mobile		5.00
Seychelles		7.50
Seychelles Mobile		8.00
Sierra Leone		5.50
Sierra Leone Mobile		5.50
Singapore		0.50
Singapore Mobile		0.50
Slovakia		0.50
Slovakia Mobile		0.50
Slovenia		0.50
Slovenia Mobile		6.00
Solomon Islands	*	9.50
Somalia		6.00
Somalia Mobile		6.00
South Africa		3.00
South Africa Mobile		3.00
South Sudan		5.50

Destination		Per minute
South Sudan Mobile		5.50
Spain		0.50
Spain Canary Is		0.50
Spain Mobile		1.25
Sri Lanka		2.00
Sri Lanka Mobile		2.00
St Maarten Mobile		1.50
Sudan		1.75
Sudan Mobile		2.00
Suriname	*	3.50
Suriname Mobile	*	4.00
Swaziland		2.50
Swaziland Mobile		2.50
Sweden		0.50
Sweden Free number		0.50
Sweden Mobile		0.50
Switzerland		0.50
Switzerland Corporate		0.50
Switzerland Mobile		3.00
Syria		3.00
Syria Mobile		4.50
Taiwan		0.50
Taiwan Mobile		1.25
Tajikistan		2.50
Tajikistan Mobile		2.50
Tanzania		4.00
Tanzania Mobile		4.00
Thailand		0.80
Thailand Mobile		0.80
Thuraya	*	9.50
Togo		4.50
Togo Mobile		3.50
Tokelau	*	9.50
Tonga	*	9.50
Tonga Mobile	*	9.50
Trinidad and Tobago		3.00
Trinidad and Tobago Mobile		3.00
Tunisia		9.50
Tunisia Mobile		9.50
Turkey		4.50
Turkey Mobile		2.50
Turkey Mobile (Cyprus)		2.50
Turkey Nomadic		0.50

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INTERNATIONAL CALLS FROM ISRAEL

Destination		Per minute
Turkmenistan		1.25
Turkmenistan Mobile		1.75
Turks And Caicos Is		3.00
Tuvalu		9.50
Uganda		4.50
Uganda Mobile		5.00
Uganda MTN		4.00
Ukraine		1.75
Ukraine Mobile		3.00
United Arab Emirates		2.00
United Arab Emirates Mobile		2.00
United Kingdom		0.80
United Kingdom Mobile		1.25
United States		0.50
Universal Personal Telecom		9.50
Uruguay		0.80
Uruguay Mobile		2.00
Uzbekistan		1.25
Uzbekistan Mobile		1.25
Vanuatu	*	9.50

Destination		Per minute
Vatican		0.50
Venezuela		0.50
Venezuela Mobile		1.25
Vietnam		0.80
Vietnam Mobile		0.80
Virgin Islands Uk		3.00
Virgin Islands Uk Mobile		3.00
Virgin Islands Us		0.50
Voxbone		9.50
Wallis And Futuna Is		3.50
Yemen		1.75
Yemen Mobile		1.75
Zambia		5.50
Zambia Mobile		5.50
Zimbabwe		2.50
Zimbabwe Mobile		5.50

* Countries marked with a star are charged by minute. Any minute started is fully due.
Rates effective as of January 1st, 2020.

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CALLING RATES FROM ABROAD (ROAMING)

Country	Incoming calls and out-going calls (local, to Israel and to the countries included in the plan)	SMS	Outgoing calls to the rest of the world
Argentina	1,80	1,80	5,00
Australia	0,90	0,90	5,00
Austria	0,90	0,90	5,00
Belgium	0,90	0,90	5,00
Brazil	0,90	0,90	5,00
Bulgaria	0,90	0,90	5,00
Canada	0,90	0,90	5,00
Chile	0,90	0,90	5,00
China	0,90	0,90	5,00
Colombia	0,90	0,90	5,00
Croatia	0,90	0,90	5,00
Cyprus	0,90	0,90	5,00
Czech Republic	0,90	0,90	5,00
Denmark	0,90	0,90	5,00
Estonia	0,90	0,90	5,00
Finland	0,90	0,90	5,00
France	0,90	0,90	5,00
Georgia	1,80	1,80	5,00
Germany	0,90	0,90	5,00
Greece	0,90	0,90	5,00
Hong Kong	0,90	0,90	5,00
Hungary	0,90	0,90	5,00
India	0,90	0,90	5,00
Ireland	0,90	0,90	5,00
Italy	0,90	0,90	5,00
Japan	0,90	0,90	5,00
Latvia	0,90	0,90	5,00
Liechtenstein	0,90	0,90	5,00
Lithuania	0,90	0,90	5,00
Luxembourg	0,90	0,90	5,00
Malta	0,90	0,90	5,00
Morocco	1,80	1,80	5,00
Mexico	0,90	0,90	5,00
Netherlands	0,90	0,90	5,00
New Zealand	0,90	0,90	5,00
Norway	0,90	0,90	5,00
Peru	0,90	0,90	5,00
Philippines	0,90	0,90	5,00
Poland	0,90	0,90	5,00
Portugal	0,90	0,90	5,00

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CALLING RATES FROM ABROAD (ROAMING)

Country	Incoming calls and out-going calls (local, to Israel and to the countries included in the plan)	SMS	Outgoing calls to the rest of the world
Romania	0,90	0,90	5,00
Russia	1,80	1,80	5,00
Singapore	0,90	0,90	5,00
Slovakia	0,90	0,90	5,00
Slovenia	1,80	1,80	5,00
South Africa	1,80	1,80	5,00
Spain	0,90	0,90	5,00
Sweden	0,90	0,90	5,00
Switzerland	0,90	0,90	5,00
Taiwan	0,90	0,90	5,00
Thailand	0,90	0,90	5,00
Turkey	0,90	0,90	5,00
Ukraine	1,80	1,80	5,00
United Arab Emirates	1,80	1,80	5,00
United Kingdom	0,90	0,90	5,00
Uruguay	1,80	1,80	5,00
USA	0,90	0,90	5,00

From abroad, every initiated minuted is fully due. Incoming and outgoing minutes are counted.
For now, only the listed countries are allowed from Annatel lines.

Usage in every other country will be charged at a per-minute or per-sms rate of 29,90 shekels.